

MyWay+

MyWay+ for ACT Seniors aged 70 and over

MyWay+, Transport Canberra's new ticketing system, is **expected to launch in November 2024**. There is no need for you to take action until the MyWay+ online portal and mobile app become available, closer to the launch of the system.

Once MyWay+ is launched, you have the choice to continue to use a physical MyWay+ travel card or a new contactless or digital option. With MyWay+ you choose what works for you!

MyWay+ offers a range of simple options for tapping on and off bus and light rail, simply tap or scan your preferred method:

- **Tap** your debit or credit card
- **Tap** your debit or credit card stored in your smart phone or watch
- **Scan** the QR code on a MyWay+ pass (in the MyWay+ app)
- **Scan** the QR code on the printed ticket (from your MyWay+ account or ticket vending machine), or
- **Tap** your MyWay+ travel card

You will still be able to access your free travel no matter how you choose to travel!

Always tap on and tap off with the same card or device.



Seniors aged 70 and over are eligible for **free travel at all times**. With the introduction of MyWay+ you can continue to travel for free on buses and light rail and you have a number of options on how to do this depending on how you want to travel.

All concession holders must carry their proof of concession while traveling on public transport.

MyWay+ guide for ACT Seniors aged 70 and over

Option 1: Create a MyWay+ account	Option 2: Using a MyWay+ travel card anonymously
<p>A MyWay+ account offers personalised and convenient travel management. In your MyWay+ account, you can:</p> <ul style="list-style-type: none">• order a free MyWay+ travel card• use a MyWay+ travel card or contactless payment method such as debit or credit card, linked to your MyWay+ account (even when your travel is free)• register a concession for free travel• view your travel and transaction history• customise your real time journey notifications in the MyWay+ app. <p>Instructions on setting up a MyWay+ account will be available closer to the launch of MyWay+.</p>	<p>You have the option of getting a new MyWay+ travel card for free and travelling anonymously without a MyWay+ account.</p> <p>MyWay+ travel cards will be free for seniors. Make sure to specify you are an ACT Senior 70 and over when getting your card.</p> <p>MyWay+ travel cards will be available from various MyWay+ retail agents including major supermarkets.</p> <p>Locations will be listed on the Transport Canberra website when the cards are available for collection.</p>

Transitioning from MyWay to MyWay+

Until June 2025 ACT Senior card holders (70 and over) can use their Seniors card as a flash card. After this time, customers will be required to either create a MyWay+ account or use a MyWay+ travel card. The Seniors card can still be used post June 2025 for concession validation.


Support and assistance

If you require further assistance, or you would like to speak with someone about your travel options, please contact our Customer Service team on 13 17 10 or complete the contact us form on the Transport Canberra website www.transport.act.gov.au

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