

MyWay+

MyWay+ for ACT Seniors aged 60–69

MyWay+, Transport Canberra’s new ticketing system, is **expected to launch in November 2024**. There is no need for you to take action until the MyWay+ online portal and mobile app become available, closer to the launch of the system.

Once MyWay+ is launched, you have the choice to continue to use a physical MyWay+ travel card or a new contactless or digital option. With MyWay+ you choose what works for you!

MyWay+ offers a range of simple payment options for bus and light rail, simply tap or scan your preferred method:

- **Tap** your debit or credit card
- **Tap** your debit or credit card stored in your smart phone or watch
- **Scan** the QR code on a MyWay+ pass (in the MyWay+ app)
- **Scan** the QR code on the printed ticket (from your MyWay+ account or ticket vending machine), or
- **Tap** your MyWay+ travel card

You will still be able to access your free or discounted travel no matter how you choose to travel! **To ensure you receive the right fare, always tap on and tap off with the same card or device.**



As an ACT Senior aged 60–69, you’re entitled to **free off-peak travel** if you work fewer than 20 hours per week. To travel during **peak hours** (weekdays between 7:00 am – 9:00 am and 4:30 pm – 6:00 pm), you will need to pay a \$1.61 peak concession fare. **All concession holders must carry their proof of concession while traveling on public transport.**

Weekdays (off- peak)	9:00 am – 4:30 pm and after 6:00 pm	FREE
Weekdays (peak)	7:00 am – 9:00 am and 4:30 pm – 6:00 pm	\$1.61 (peak concession fare)
Weekends and public holidays	All day	FREE

MyWay+ guide for ACT Seniors aged 60–69

Option 1: Create a MyWay+ account	Option 2: Using a MyWay+ travel card anonymously
<p>A MyWay+ account offers personalised and convenient travel management. In your MyWay+ account, you can:</p> <ul style="list-style-type: none"> • order a free MyWay+ travel card • transfer any current MyWay travel credit • use a MyWay+ travel card or contactless payment method such as debit or credit card, linked to your MyWay+ account (even when your travel is free) • register a concession for discounted or free travel • view your travel and transaction history • customise your real time journey notifications in the MyWay+ app. <p>Instructions on setting up a MyWay+ account will be available closer to the launch of MyWay+.</p>	<p>You have the option of getting a new MyWay+ travel card for free and travelling anonymously without a MyWay+ account. You will need to add travel credit to the card for when you travel during peak hours.</p> <p>MyWay+ travel cards will be free for seniors. Make sure to specify you are an ACT Senior 60 – 69.</p> <p>MyWay+ travel cards will be available from various MyWay+ retail agents including major supermarkets. Locations will be listed on the Transport Canberra website when the cards are available for collection.</p> <p>To add travel credit to your MyWay+ travel card, if you choose to travel in peak, you have the following options:</p> <ul style="list-style-type: none"> • visit a MyWay+ retail agent • use a ticket vending machine (located at bus interchanges, all light rail stops and the Canberra Airport) • online through the MyWay+ portal or MyWay+ app.

Transitioning from MyWay to MyWay+

Until June 2025 ACT Senior card holders (60–69) can use their Seniors card as a flash card while **travelling off peak**. After this time, customers will be required to either create a MyWay+ account or use a MyWay+ travel card. If **travelling in peak**, customers have the above options to pay for travel on bus and light rail services. The Seniors card can still be used post June 2025 for concession validation.

Support and assistance

If you require further assistance, or you would like to speak with someone about your travel options, please contact our Customer Service team on 13 17 10 or complete the contact us form on the Transport Canberra website www.transport.act.gov.au

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