

# Interstate Seniors/MyWay Card Application Form

## Customer details

Surname

Given name (s)

Address

Suburb

State

PC

Contact phone

DOB

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## Declaration

The use of the MyWay card is subject to the Conditions of Use. Please see over page for more information.

I agree to the conditions  
of use

I have read the privacy  
policy

## Signature

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## How to lodge this form

Lodge this form with a copy of your State/Territory Seniors Card **and** a copy of a document with proof of your address (eg drivers license, proof of identity card, rates notice) via:

**Mail to:** COTA ACT, Hughes Community Centre 2 Wisdom St, Hughes ACT 2605

**Email to:** seniorscard@cotaact.org.au

**In person:** COTA ACT office, Hughes Community Centre 2 Wisdom St Hughes ACT 2605

For applications submitted via email or post your card will be mailed to your address. Please allow up to 10 business days from receipt of your application to receive your card.

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## Office use only

Card number

Date

## MyWay Conditions

Your MyWay card is issued subject to the conditions of the Road Transport (Public Passenger Services) Act 2001, Road Transport (Public Passenger Services) Regulation 2002 and the conditions of use below.

MyWay Cards may be used for travel on designated Transport Canberra bus services provided that:

- The MyWay Card has a positive balance;
- The MyWay Card is not damaged, has not expired and has not been cancelled or 'hotlisted';
- The MyWay Card is successfully tagged to a card reader upon boarding and disembarking each ACTION service (known as tapping on and tapping off)
- MyWay cards remain valid for two years from the date of the last transaction (a transaction could be either travel or recharge). Once a card has expired, it cannot be reactivated and a new card will need to be purchased.

Failure to tap off at the end of travel on an bus service will result in a default fare being charged.

Customers using a MyWay Card acknowledge that:

- A MyWay Card registered to a person granted a fare exemption or concession may only be used by that person. Unauthorised use of a MyWay Card by another person may result in the withdrawal of the exemption or concession.
- In the event that a registered MyWay Card is lost or stolen, the cardholder will be liable for all fares, fees and charges incurred through the use of the card until the card is reported missing. To report a missing MyWay Card, customers should contact Transport Canberra on 13 17 10.
- Registered MyWay Cards that are lost, damaged or faulty can be replaced with a new card.
- Concession entitlements and stored value on a registered MyWay Card may be transferred where the registered card is replaced.

### **Do I need to carry proof of concession?**

Yes. You are required to show proof of concession/student entitlement on request and should carry it at all times. If you are not carrying proof of concession you are required to pay full fare.

### **What if I haven't paid the correct fare?**

If you have not paid the correct fare, you may be issued a warning notice or fined. Penalties range from \$159 for travelling without a current ticket to \$207 for providing misleading information of entitlement to bus ticket concession.

More information can be found: <http://www.transport.act.gov.au/myway-and-fares/myway-conditions>.

View the Transport Canberra Privacy Policy Statement: <https://www.tccs.act.gov.au/about-us/privacy-policy-statement>.

COTA ACT  
ACT Seniors Card  
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[seniorscard@cotaact.org.au](mailto:seniorscard@cotaact.org.au)